

# Automotive Aerosol Field Testing Interview

Date	User	Owner / Manager	Interviewer	Product I.D.
7/25	2 MECH. <del>JOHN</del> <sup>JOHN</sup>	JOHN RUSSELL	JOHN ZAVALL	6-204 AEROSOL CLEANER

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
CLYNN'S BRAKE CLEANER	24 CANS	6-8	6 CANS

Question	User's Response
Did it clean sufficiently	NO
Did you like the delivery rate	NO
Did you like the delivery pattern	NO
Did it dry sufficiently	NO
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	NO
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	YES
Did it have too much foam	YES
Cleaning versus current product. (Terrible, almost as good, as good, better)	TERIBLE
Did you use more volume than your current cleaner	YES
Did it take longer to clean	YES
Did you like the product	NO
Would you buy the test product	NO
Would you buy the test product for home or personal use	NO
Would you buy your current product for home or personal use	NO
Would you switch to the test product (if less expensive, if more expensive)	NO
Could you clean adequately if you had only the test product	NO

## User Comments

DID NOT CUT GREASE OR DIRT OF ANY KIND ON  
GENERAL DEGREASING - E-GREASY BRAKE PARTS  
DID NOT LIKE THE PRODUCT

## Manager Comments

# Automotive Aerosol Field Testing Interview

*IRA NEWMAN AUTO SERVICE*

Date	User	Owner / Manager	Interviewer	Product I.D.
1/1/4	SCOTT FISCHER	IRA NEWMAN	JOHN ZIVANEL	KYRON AEROSOL CLEANER

Type of Cleaning Performed (Circle One Only)			
<input checked="" type="radio"/> General Purpose Degreasing	<input type="radio"/> Brake Cleaning	<input type="radio"/> Engine Degreasing	<input type="radio"/> Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
BERRMAN B-12	2-3 CANS	2-4	1-CAN

Question	User's Response
Did it clean sufficiently	NO
Did you like the delivery rate	LITTLE EXCESSIVE, FLOW RATE
Did you like the delivery pattern	OK
Did it dry sufficiently	SAME AS WATER, LITTLE EXCESSIVE
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	YES
Did it have an objectionable odor	YES
Did it leave an unacceptable residue	DTD NOT NOTICE
Did it have too much foam	YES
Cleaning versus current product. (Terrible, almost as good, as good, better)	NO
Did you use more volume than your current cleaner	NO
Did it take longer to clean	NO DIDNT CLEAN
Did you like the product	NO
Would you buy the test product	NO
Would you buy the test product for home or personal use	NO
Would you buy your current product for home or personal use	NO
Would you switch to the test product (if less expensive, if more expensive)	NO
Could you clean adequately if you had only the test product	NO

## User Comments

*SUMMARY: TRY AGAIN, NO GOOD*

## Manager Comments



# Automotive Aerosol Field Testing Interview

Date	User	Owner / Manager	Interviewer	Product I.D.
11/1/83	MECH	ALBERT	JOHN ZAMPEL	KRYGOL Aerosol Cleaner

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
CRC BRAKE-CLEAN	3-4	2	6

Question	User's Response
Did it clean sufficiently	NO
Did you like the delivery rate	NO, SPLATTERS
Did you like the delivery pattern	NO
Did it dry sufficiently	NO
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	NO
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	YES
Did it have too much foam	YES
Cleaning versus current product. (Terrible, almost as good, as good, better)	TERRIBLE
Did you use more volume than your current cleaner	YES
Did it take longer to clean	YES
Did you like the product	NO
Would you buy the test product	NO
Would you buy the test product for home or personal use	NO
Would you buy your current product for home or personal use	NO
Would you switch to the test product (if less expensive, if more expensive)	NO
Could you clean adequately if you had only the test product	NO

## User Comments

DID NOT CUT ANY GREASE, OILS OR DIRT. ALSO  
FROM SPLATTERS TO MUCH.

## Manager Comments

# Automotive Aerosol Field Testing Interview

ROSC SHELL PLACENTIA

Date	User	Owner / Manager	Interviewer	Product I.D.
12/1	NICK	Sam Dahler	John Zamboni	<del>ROSC SHELL</del> ACROSOL CLEANER

Type of Cleaning Performed (Circle One Only)			
<input checked="" type="radio"/> General Purpose Degreasing	<input type="radio"/> Brake Cleaning	<input type="radio"/> Engine Degreasing	<input type="radio"/> Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
CRC BRAKE CLEAN	6 CANS	1-3 MECH	2 CANS

Question	User's Response
Did it clean sufficiently	NO
Did you like the delivery rate	NO
Did you like the delivery pattern	NO
Did it dry sufficiently	NO
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	NO
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	YES
Did it have too much foam	YES
Cleaning versus current product. (Terrible, almost as good, as good, better)	TERrible
Did you use more volume than your current cleaner	YES
Did it take longer to clean	YES
Did you like the product	NO
Would you buy the test product	NO
Would you buy the test product for home or personal use	NO
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	NO
Could you clean adequately if you had only the test product	NO

## User Comments

MECH. INDICATED FOAMING WAS AN ISSUE. THE PRODUCT MADE A MUSH WHEN CLEANING. FOAM - 2-3 INCHES, SOME VAPORING - 2-3 INCH MORE TO CLEAN

## Manager Comments

HAVE PURCHASED AND ARE USING WATER BASED BRAKE WASHER CLEANING SYSTEM, ADVANTAGE ACROSOL'S 34-50% TAN SHEET



# Automotive Aerosol Field Testing Interview

Date	User	Owner / Manager	Interviewer	Product I.D.
12/23	ALL-MECH	BROCK GILMAN	JOHN ZAVANE	29214 AEROSOL CLEANER

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
UNKNOWN	24	2-4	6

Question	User's Response
Did it clean sufficiently	NO
Did you like the delivery rate	OK
Did you like the delivery pattern	OK
Did it dry sufficiently	NO
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	NO
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	YES
Did it have too much foam	YES
Cleaning versus current product. (Terrible, almost as good, as good, better)	TERRIBLE
Did you use more volume than your current cleaner	YES
Did it take longer to clean	YES
Did you like the product	NO
Would you buy the test product	NO
Would you buy the test product for home or personal use	NO
Would you buy your current product for home or personal use	NO
Would you switch to the test product (if less expensive, if more expensive)	NO
Could you clean adequately if you had only the test product	NO

## User Comments

USER SAID WINDOW CLEANER IS ABOUT THE SAME  
AS THIS TEST PRODUCT

## Manager Comments

# Automotive Aerosol Field Testing Interview

ARCO PARTNERSHIP S.M.

Date	User	Owner / Manager	Interviewer	Product I.D.
1/12/04	DALPHAL	MATHOU	Fey ZWABER	REACTOR ACQUA AER. II

Type of Cleaning Performed (Circle One Only)			
<u>General Purpose Degreasing</u>	<u>Brake Cleaning</u>	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
GUNK BRAKE CLEANER G-72 CONSO		1-2 MECH.	2 CANS OUT OF 12

Question	User's Response
Did it clean sufficiently	NO
Did you like the delivery rate	NO
Did you like the delivery pattern	NO
Did it dry sufficiently	NO
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	YES
Did it have an objectionable odor	YES
Did it leave an unacceptable residue	YES, MESSY
Did it have too much foam	YES
Cleaning versus current product. (Terrible, almost as good, as good, better)	TERIBLE
Did you use more volume than your current cleaner	YES
Did it take longer to clean	YES
Did you like the product	NO
Would you buy the test product	NO
Would you buy the test product for home or personal use	NO
Would you buy your current product for home or personal use	NO
Would you switch to the test product (if less expensive, if more expensive)	NO
Could you clean adequately if you had only the test product	NO

## User Comments

BRAKE CLEANING: NO BETTER THAN WATER. PREFERENCES FLUSHING WITH WATER  
EVEN OVER SOLVENT BRAKE CLEANERS

## Manager Comments

TOOK TO LONG TO CLEAN, WOULD ONLY CLEAN IF REMAINS  
ON SURFACE & USED BRUSH OR RAG



# Automotive Aerosol Field Testing Interview

*SANDY WHEEL - 5 BRKNG SURFACES*

Date	User	Owner / Manager	Interviewer	Product I.D.
12/1/94	HOWARD	HOWARD	JEN ZAVADZ	RT-204 ACQUA-DEC-IT

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
CRC BRAKELIGHT	4 CANS	1-MECH/HOWARD	3 CANS

Question	User's Response
Did it clean sufficiently	FAIR (NO)
Did you like the delivery rate	FAIR
Did you like the delivery pattern	POOR, NOT A STREAM
Did it dry sufficiently	YES, TOOK LONG TIME
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	YES
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	NO
Did it have too much foam	YES
Cleaning versus current product. (Terrible, almost as good, as good, better)	NOT AS GOOD, NOT TERRIBLE
Did you use more volume than your current cleaner	YES
Did it take longer to clean	YES
Did you like the product	NO
Would you buy the test product	NO
Would you buy the test product for home or personal use	NO
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	NO
Could you clean adequately if you had only the test product	NO

## User Comments

*cleaned no better than soap & water on dirt  
Did not clean oil or grease  
Did not dissolve it on grease*

## Manager Comments

# Automotive Aerosol Field Testing Interview

MORGAN'S AUTO SERVICE

Date	User	Owner / Manager	Interviewer	Product I.D.
12/11	TOMMY, GREG	GREG MORGAN	FLOR ZAVARIN	ES 204 AEROSOL DEGREASER

Type of Cleaning Performed (Circle One Only)			
<input checked="" type="radio"/> General Purpose Degreasing	<input type="radio"/> Brake Cleaning	<input type="radio"/> Engine Degreasing	<input type="radio"/> Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
ORC BRAKE PARTS CLEANER	12-24 CANS	1-TESTING	8-CANS

Question	User's Response
Did it clean sufficiently	NO
Did you like the delivery rate	OK
Did you like the delivery pattern	OK
Did it dry sufficiently	OK
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	YES
Did it have an objectionable odor	YES
Did it leave an unacceptable residue	NO
Did it have too much foam	YES MESSY
Cleaning versus current product. (Terrible, almost as good, as good, better)	TERIBLE
Did you use more volume than your current cleaner	YES
Did it take longer to clean	YES
Did you like the product	NO
Would you buy the test product	NO
Would you buy the test product for home or personal use	NO
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	NO
Could you clean adequately if you had only the test product	NO

## User Comments

DID NOT CUT GREASES OR OILS.

## Manager Comments



# Automotive Aerosol Field Testing Interview

SANTA MONICA AUTO CENTER

Date	User	Owner / Manager	Interviewer	Product I.D.
12/6/81	FELICE	EDUARDO	JOE ZAMMARE	K22614 MORRIS A.C. II

Type of Cleaning Performed (Circle One Only)			
<u>General Purpose Degreasing</u>	<u>Brake Cleaning</u>	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
QUICK BRAKE-CLEAN	6-12 CANS	1-2	12 CANS

Question	User's Response
Did it clean sufficiently	YES
Did you like the delivery rate	NO, MORE FORCE NEEDED
Did you like the delivery pattern	NO, NEEDS SIMILAR PATTERN
Did it dry sufficiently	BRAKE DRY YES, BRAKES NO
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	YES
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	NO ON DEG, YES ON BRAKES
Did it have too much foam	YES
Cleaning versus current product. (Terrible, almost as good, as good, better)	TERIBLE - BETTER - ALMOST AS GOOD
Did you use more volume than your current cleaner	YES
Did it take longer to clean	YES
Did you like the product	NO
Would you buy the test product	NO
Would you buy the test product for home or personal use	NO
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	NO
Could you clean adequately if you had only the test product	NOT ALL THINGS, BUT SOME / NO

## User Comments

NOT GOOD FOR BRAKE CLEANING, FOAMY & SMOKY RESIDUE.  
DEGREASING OK, BUT FOR LABEL ENG. DEG, NOT FOR  
TREATED SPRAY.

## Manager Comments

# Automotive Aerosol Field Testing Interview

Beta Blue Bus

Date	User	Owner / Manager	Interviewer	Product ID.
1-30-04	Steve Winkler	GARY MOORE	NO INTERVIEW	TEST CLEANER II K4204 MARCH 1967

Type of Cleaning Performed (Circle One Only)			
<input checked="" type="radio"/> General Purpose Degreasing	<input type="radio"/> Brake Cleaning	<input type="radio"/> Engine Degreasing	<input type="radio"/> Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
ENGINE & TRANSDUCER CLEANER K4204 MARCH 1967	1-2 CANS PER WEEK	4-6	2-3 CANS

Question	User's Response
Did it clean sufficiently	yes
Did you like the delivery rate	yes
Did you like the delivery pattern	yes
Did it dry sufficiently	HOSED IT OFF
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	NO
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	NO WHEN HOSED OFF
Did it have too much foam	NO
Cleaning versus current product (Terrible, almost as good, as good, better)	GOOD FOR DEGREASING
Did you use more volume than your current cleaner	I DON'T USE ONE
Did it take longer to clean	NO
Did you like the product	yes
Would you buy the test product	yes
Would you buy the test product for home or personal use	I USED IT ON MY MOTORCYCLE
Would you buy your current product for home or personal use	yes
Would you switch to the test product (if less expensive, if more expensive)	UP TO PARTS DEPT.
Could you clean adequately if you had only the test product	NOT EVERYTHING

User Comments

Manager Comments



Blue Blue Bus

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Question	User's Response
Did it clean sufficiently	NO
Did you like the delivery rate	NO
Did you like the delivery pattern	NO, TOO WIDE
Did it dry sufficiently	NO
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	UNKNOWN.
Did the product have a smell	NO
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	NO
Did it have too much foam	YES
Cleaning versus current product. (Terrible, almost as good, as good, better)	TERIBLE, FOAM REDUCED, INCREASE PRESSURE ANYWHERE
Did you use more volume than your current cleaner	YES.
Did it take longer to clean	YES
Did you like the product	NOT BECAUSE BUT AS CLEANER DECREASED
Would you buy the test product	YES
Would you buy the test product for home or personal use	YES
Would you buy your current product for home or personal use	YES, BAKE TRAYS.
Would you switch to the test product (if less expensive, if more expensive)	NO
Could you clean adequately if you had only the test product	YES, HOWEVER WOULD BECAUSE TASTE AS MUCH FROM

USES: BROWN CEMENT IN ASPHALT, SPRAY FOR PESTICIDES & DISINFECTANT  
PURPLE CEMENT: LACASE (P+ GIVE)

STIMULATES TASTE TREAT THE PRODUCT BUT WERE NOT INTERVIEWED SEPARATELY  
DID NOT LIKE THE PRODUCT, SUGGESTING WAS GIVEN A FAVORABLE  
A PROBLEM

# Automotive Aerosol Field Testing Interview

BFG BLUE BUS,

Date	User	Owner / Manager	Interviewer	Product I.D.
1-21-84	John H. MUI	GEORGE MONROE	JOHN ZWADER/SELF	KYRON WASCO DISC II

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
AMERICAN INTERNATIONAL SAFETY BRAKE CLEANER	2-CANS PER WEEK	4-6	2-CANS/WEEK

Question	User's Response
Did it clean sufficiently	+ CLEANED OK
Did you like the delivery rate	NO - too atomized
Did you like the delivery pattern	NO too wide
Did it dry sufficiently	NO
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	yes
Did it have an objectionable odor	yes
Did it leave an unacceptable residue	YES - HAD TO KEEP WIPING SURFACE TO B.U. RESIDUE
Did it have too much foam	SOME TIMES YES
Cleaning versus current product. (Terrible, almost as good, as good, better)	Terrible
Did you use more volume than your current cleaner	<del>NO</del> YES spray PATTERN IS NOT AS NARROW
Did it take longer to clean	yes
Did you like the product	NO
Would you buy the test product	NO
Would you buy the test product for home or personal use	NO
Would you buy your current product for home or personal use	yes
Would you switch to the test product (if less expensive, if more expensive)	NO
Could you clean adequately if you had only the test product	NO

## User Comments

THIS SPRAY IS TERRIBLE, THE SPRAY PATTERN IS  
TOO WIDE AND IT LEAVES TOO MUCH RESIDUE, IT FLOWS UP  
SOME TIMES AND CURE'S NOT AT ALL

## Manager Comments



# Automotive Aerosol Field Testing Interview

BRAKE MASTERS

Date	User	Owner / Manager	Interviewer	Product I.D.
10/24/84	Ben Krawitzky	Ben Krawitzky	John Zampick	K9224 MCC BRK WASH

## Type of Cleaning Performed

(Circle One Only)

<input checked="" type="radio"/> General Purpose Degreasing	<input checked="" type="radio"/> Brake Cleaning	<input type="radio"/> Engine Degreasing	<input type="radio"/> Carburetor & Fuel Injection System Cleaning
-------------------------------------------------------------	-------------------------------------------------	-----------------------------------------	-------------------------------------------------------------------

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
Pyrocel - Brake Pads, etc. (MCC BRK WASH)	6-12 CANS	Test Product - None	Used 3-4 CANS

Question	User's Response
Did it clean sufficiently	NO (CUTS NO GREASE OFF OF ONE)
Did you like the delivery rate	LOW/NO
Did you like the delivery pattern	NO (CANNOT BE TIGHTER PATTERN)
Did it dry sufficiently	YES.
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	YES, UNPLEASANT ODER
Did it have an objectionable odor	YES
Did it leave an unacceptable residue	NO
Did it have too much foam	YES FOR BRAKE CLEANING
Cleaning versus current product. (Terrible, almost as good, as good, better)	TERIBLE
Did you use more volume than your current cleaner	YES, 2-3 TIMES MORE
Did it take longer to clean	YES
Did you like the product	NO
Would you buy the test product	NO
Would you buy the test product for home or personal use	NO
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	NO
Could you clean adequately if you had only the test product	NO

## User Comments

NOT AS GOOD AS (PYROCEL NON-CHLORATED BRAKE PADS CLEANER)  
NOT EVEN CLOSE  
PYROCEL CLEANER ALSO NOT AS GOOD AS (MCC BRK WASH)

## Manager Comments

WHEN FOAM IS PRESENT IT'S HARD TO DETERMINE HOW MUCH  
TO USE BECAUSE FOAM BLOCKS THE VISION OF AREA BEING SPRAYED

USED MOSTLY FOR BRAKE PAD CLEANING & GRINDY CONTAMINANT IN  
THE AREA OF BRAKE PADS

# Automotive Aerosol Field Testing Interview

GERMAN AUTO TECHNIK AG

Date	User	Owner / Manager	Interviewer	Product I.D.
1/22/91	JOHANN	GUNTHER BSA	Fran Zander	K120-4 BREMEN ADDRESS

Type of Cleaning Performed (Circle One Only)			
<u>General Purpose Degreasing</u>	Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
BURWIN	6-12 CANS	1-5 WEEK	4 CANS OUT OF 6

Question	User's Response
Did it clean sufficiently	NO
Did you like the delivery rate	NO
Did you like the delivery pattern	NO
Did it dry sufficiently	NO
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	YES
Did it have an objectionable odor	YES
Did it leave an unacceptable residue	YES
Did it have too much foam	YES
Cleaning versus current product. (Terrible, almost as good, as good, better)	TERIBLE - (EVEN NOT USE)
Did you use more volume than your current cleaner	YES (COULD NOT CLEAN)
Did it take longer to clean	YES
Did you like the product	NO
Would you buy the test product	NO
Would you buy the test product for home or personal use	NO
Would you buy your current product for home or personal use	NO! PROBABLY
Would you switch to the test product (if less expensive, if more expensive)	NO
Could you clean adequately if you had only the test product	NO

## User Comments

USE: (BEST, BAD SMALL) PERMATEX (NON-FLAMMABLE BRAKE-FLUIDS CLEANER)  
USE: (NOT AS GOOD AS PERMATEX) BURWIN (PERMATEX) NON-FLAMMABLE BRAKE CLEANER

## Manager Comments

JOHANN DOES NOT GET BRASS E-OUT, LEADS TO MORE WORK  
THAN IF NOT CLEANED



## Automotive Aerosol Field Testing Interview

*Cornell Chevrolet*

Date	User	Owner / Manager	Interviewer	Product I.D.
12/01 3/2/04	Bruce Abbott	John Russell	John Zavarek	K4224 Aerosol Degreaser

Type of Cleaning Performed (Circle One Only)			
<input type="radio"/> General Purpose Degreasing	<input checked="" type="radio"/> Brake Cleaning	<input type="radio"/> Engine Degreasing	<input type="radio"/> Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
WINN'S <sup>NEW CARBURETOR KIT</sup> <del>BRAKE &amp; FUEL INJECTION</del>	36 CANS/WEEK	2 - FOR TEST PRODUCT	6 CANS

Question	User's Response
Did it clean sufficiently	NO
Did you like the delivery rate	NO, COULD BE STRONGER
Did you like the delivery pattern	YES
Did it dry sufficiently	NO FOR BRAKES, OK FOR DEGREASE
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	NO
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	YES
Did it have too much foam	YES
Cleaning versus current product. (Terrible, almost as good, as good, better)	ALMOST AS GOOD, RESIDUE WAS THERE
Did you use more volume than your current cleaner	YES
Did it take longer to clean	YES
Did you like the product	NO AS BRAKE CLEAN, YES AS DEGREASER
Would you buy the test product	YES FOR CERTAIN JOBS
Would you buy the test product for home or personal use	YES
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	NO
Could you clean adequately if you had only the test product	YES, HOWEVER WOULD REQUIRE A TANK

### User Comments

- CLEANS DEGREASE - 2 - OIL BETTER THAN CURRENT ~~ONE~~
- HAS FIELD WATER BASED BRAKE CLEANING SYSTEM PREVIOUSLY DIDNT BUY LIKE THIS
- HAS OLD AIRLINE PRESSURE INVERT CONTROLS IN PAST, WASTY.

### Manager Comments

## Automotive Aerosol Field Testing Interview

*Cannell Chevrolet*

Date	User	Owner & Manager	Interviewer	Product I.D.
12/07 3/13/09	Joe Mills	John Russell	Joe Zander	Wynn Aerosol Degreaser

Type of Cleaning Performed (Circle One Only)			
<u>General Purpose Degreasing</u>	Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
Wynn's Non-Chlorinated Brake & Parts Cleaner	1-2 CANS	1 - FOR TEST	2 CANS

Question	User's Response
Did it clean sufficiently	NO
Did you like the delivery rate	NO, TOO MESSY, SPATTERS
Did you like the delivery pattern	NO, TOO MESSY, SPATTERS
Did it dry sufficiently	NO
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	YES
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	YES, DIDN'T CLEAN
Did it have too much foam	YES
Cleaning versus current product. (Terrible, almost as good, as good, better)	TERIBLE
Did you use more volume than your current cleaner	YES
Did it take longer to clean	YES, IF CLEANED AT ALL
Did you like the product	NO
Would you buy the test product	NO
Would you buy the test product for home or personal use	NO
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	NO
Could you clean adequately if you had only the test product	NO, WOULD NEED TO SCRUB & WAX

### User Comments

- USE WYNN'S NON-CHLORINATED BRAKE & PARTS CLEANER
- USES AEROSOL FOR LIGHT DUTY, SMALL CLEANING NEEDS, ALMOST ALL PARTS  
BEFORE THAT BEING CLEANED ARE CLEANED IN BRUSH & SPRAY WASHER

### Manager Comments

---



---



---



*General Purpose, Fern Russell*  
**Automotive Aerosol Field Testing Interview**  
*Connell Chevrolet*

Date	User	Owner / Manager	Interviewer	Product I.D.
2/24/91 2/13/91	Fern Russell (329)	Fern Russell	Fern Russell	AG-200 Automotive Aerosol

Type of Cleaning Performed (Circle One Only)			
<u>General Purpose Degreasing</u>	Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
AG-200 (Automotive Aerosol)	AG-200 N/A	N/A	N/A

Question	User's Response
Did it clean sufficiently	NO
Did you like the delivery rate	YES
Did you like the delivery pattern	YES
Did it dry sufficiently	DIRTY W/ R30 N/A
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO (even on METAL)
Did the product have a smell	NO
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	W/ R30 E-RAISED, THEREFORE NO RESIDUE
Did it have too much foam	NO
Cleaning versus current product. (Terrible, almost as good, as good, better)	ALMOST AS GOOD
Did you use more volume than your current cleaner	YES
Did it take longer to clean	YES
Did you like the product	FAIR
Would you buy the test product	NO
Would you buy the test product for home or personal use	NO
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	NO
Could you clean adequately if you had only the test product	NO

**User Comments**

*AG-200 W/ R30 FOR CLEANING - E-RAISED, GIVE CATALYTIC, LOWER BODY UP*

**Manager Comments**

*IF PRODUCT STAYS ON PART WORKS BETTER, THEN EXISTING*

# Automotive Aerosol Field Testing Interview

IRA NEWMAN AUTO SERVICE

Date	User	Owner / Manager	Interviewer	Product I.D.
10/2/94	SWIFT FISCHECH	IRA NEWMAN	JOHN ZWADL	NEWMAN AEROSOL DELTE

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage
BERRAMAN BRAKE CLEANER	2-3 CANS	1-2	4 CANS

Question	User's Response
Did it clean sufficiently	NO
Did you like the delivery rate	NO, SPATTERS
Did you like the delivery pattern	NO
Did it dry sufficiently	NO (TO SLOW)
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	YES
Did it have an objectionable odor	YES
Did it leave an unacceptable residue	NO
Did it have too much foam	YES
Cleaning versus current product. (Terrible, almost as good, as good, better)	TERIBLE
Did you use more volume than your current cleaner	YES
Did it take longer to clean	YES
Did you like the product	NO
Would you buy the test product	NO
Would you buy the test product for home or personal use	NO
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	NO
Could you clean adequately if you had only the test product	NO

## User Comments

DTD NOT CLEAN GREASY E-RTY, WAS MESSY

## Manager Comments



# Automotive Aerosol Field Testing Interview

Date	User	Owner / Manager	Interviewer	Product I.D.
6/21	NICK	NICK	JOE ZANDOL	GREEN 955-49

Type of Cleaning Performed (Circle One Only)			
General Purpose Degreasing	Brake Cleaning	Engine Degreasing	Carburetor & Fuel Injection System Cleaning

Current Product	Current Weekly Usage	No. Mech. Using Product	Test Product Weekly Usage

Question	User's Response
Did it clean sufficiently	NO
Did you like the delivery rate	OK
Did you like the delivery pattern	OK
Did it dry sufficiently	NO
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)	NO
Did the product have a smell	NO
Did it have an objectionable odor	NO
Did it leave an unacceptable residue	NO
Did it have too much foam	NO
Cleaning versus current product. (Terrible, almost as good, as good, better)	TERrible
Did you use more volume than your current cleaner	YES
Did it take longer to clean	YES
Did you like the product	NO
Would you buy the test product	NO
Would you buy the test product for home or personal use	NO
Would you buy your current product for home or personal use	YES
Would you switch to the test product (if less expensive, if more expensive)	NO
Could you clean adequately if you had only the test product	YES, WOULD TAKE WAY MORE GAY

## User Comments

ADAM CLEAN GENERAL GREASE-OK OTC VERY WELL

## Manager Comments